

# Guarantee

A lot of agents make claims to win your business. At Ray White Broadbeach Waters we go one step further by guaranteeing you the highest levels of service, integrity, expertise and performance.

Why settle for anything less than a guarantee when you appoint an agent to look after the important job of selling your property?

If you are ever unsatisfied with our service – please talk to us. If we are unable to resolve the issue within 7 days you can cancel our exclusive contract.

In the event you cancel midway through an advertising campaign you will revert to the single week rate.

## Our Service Promise

The fundamental points of service that we guarantee to provide are...

- Record every potential buyer who enquires and inspects your property, and follow-up contact with them within 24 hours.
- Honest, open and genuine feedback, keeping you up-to-date throughout your campaign – backed by full accountability. Daily contact is available at your request, informing you of every detail.
- Open for inspection times that suit you, with prime times to maximise attendance.
- Respectful support and service at all times.
- A commitment to do whatever it takes to communicate and negotiate with every potential buyer, until the maximum possible sale price is achieved.
- All marketing material approved by you.

Vendor Name

Signed

Property For Sale Address

Date

**Karl Gillon**  
Ray White Broadbeach Waters



**Karl Gillon**

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